Badruka College of Commerce and Arts
Library Feedback Report

Vision

Badruka College of Commerce and Arts works towards the goal of continuous improvement, discovery and sharing of knowledge with young men and women by providing them broad based quality higher education.

The institution strives to transform them into enlightened, spiritually inspired, emotionally, balanced, self reliant, morally upright and socially committed citizens of the country.

Mission

- To foster an intellectual and cultural environment, in which the spirit and skill of the creative individuals will thrive.
- To cater to the educational and business needs of the national and international community.
- To contribute to the growth of India international business by imparting requisite knowledge to the prospective individuals of the international business industry.
- To assist the business organizations involved in Production/Exports/Imports/Foreign trade through specific studies and consultancy services.
- To turnout knowledge-endowed managers who would be competent to contribute to the growth in volume and profitability of the business.
- To help the smooth transformation of business from national to global levels.
- The vision and mission statement of the institution are made known to the stakeholders through published documents.

Library Feedback Framework

Library is the integral part of education. To assess the quality and facility library feedback is taken by faculty members and students

Feedback Framework

Following is the list of questions, which is taken by the stakeholders

Question	Option
How often do you visit the Library	Regular
How often do you visit the Library	Occasionally
How often do you visit the Library	Never
Are the required number of titles in your Subject available in the Library	Yes
Are the required number of titles in your Subject available in the Library	No
Are you satisfied with the cataloguing and arrangement of books in the Library	Yes
Are you satisfied with the cataloguing and arrangement of books in the Library	No
Are you satisfied with the available Reading space in the Library	Yes
Are you satisfied with the available Reading space in the Library	No
Are the Library Staff co-operative and helpful	Yes
Are the Library Staff co-operative and helpful	No

Are you able make use of Xerox facility in the Library	Yes
Are you able make use of Xerox facility in the Library	No
Are you able to access Internet Centre as and when you require	Yes
Are you able to access Internet Centre as and when you require	No
Are you making use of educational online resources	Yes
Are you making use of educational online resources	No
Are there enough number of nodes Available in the Internet Centre	Yes
Are there enough number of nodes Available in the Internet Centre	No
Are the Net centre staff co-operative and helpful	Yes
Are the Net centre staff co-operative and helpful	No

Total questions answered by the all students

> **Above framework has been selected for the feedback and here is the summary of responses**
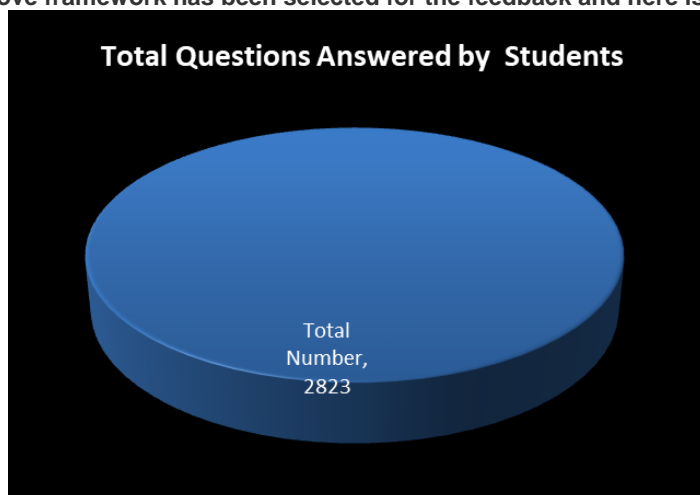

Figure1: Doughnut Diagram - number of responses

Type	Total Number
Student	2823

Summary of number of respondents

> Below is the total number of students and faculty who is taken the feedback

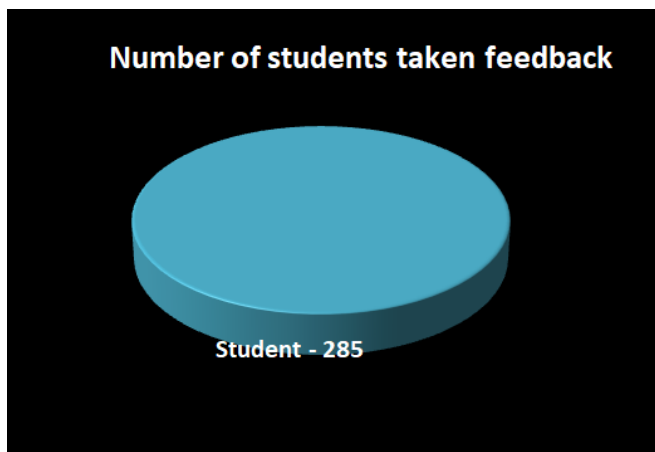| Type	Total Number
Student	285

Figure2: Doughnut Diagram - number of respondents

Average score per question

> **Below is the data, that reflects average score per question**

Question	Score
Are the Library Staff co-operative and helpful	0.87
Are the Net centre staff co-operative and helpful	0.79
Are the required number of titles in your Subject available in the Library	0.78
Are there enough number of nodes Available in the Internet Centre	0.74
Are you able make use of Xerox facility in the Library	0.34
Are you able to access Internet Centre as and when you require	0.51
Are you making use of educational online resources	0.67
Are you satisfied with the available Reading space in the Library	0.79
Are you satisfied with the cataloguing and arrangement of books in the Library	0.85
How often do you visit the Library	1.6

Summary of responses for every option

> **Below is the data that reflects, summary of responses for every option**

Question	Option	Count

How often do you visit the Library	Never	12
Are the Library Staff co-operative and helpful	No	35
Are the Net centre staff co-operative and helpful	No	58
Are the required number of titles in your Subject available in the Library	No	61
Are there enough number of nodes Available in the Internet Centre	No	73
Are you able make use of Xerox facility in the Library	No	184
Are you able to access Internet Centre as and when you require	No	136
Are you making use of educational online resources	No	92
Are you satisfied with the available Reading space in the Library	No	57
Are you satisfied with the cataloguing and arrangement of books in the Library	No	41
How often do you visit the Library	Occasionally	184
How often do you visit the Library	Regular	89
Are the Library Staff co-operative and helpful	Yes	248
Are the Net centre staff co-operative and helpful	Yes	225
Are the required number of titles in your Subject available in the Library	Yes	221
Are there enough number of nodes Available in the Internet Centre	Yes	208

Are you able make use of Xerox facility in the Library	Yes	99
Are you able to access Internet Centre as and when you require	Yes	147
Are you making use of educational online resources	Yes	187
Are you satisfied with the available Reading space in the Library	Yes	225
Are you satisfied with the cataloguing and arrangement of books in the Library	Yes	241

Score across course

> Below is the data for the students, who have given the feedback across various courses offered

Question	B.B.A	B.COM	M.COM
Are the Library Staff co-operative and helpful	0.61	0.89	1
Are the Net centre staff co-operative and helpful	0.68	0.81	1
Are the required number of titles in your Subject available in the Library	0.68	0.8	0
Are you able make use of Xerox facility in the Library	0.27	0.35	
Are there enough number of nodes Available in the Internet Centre	0.73	0.75	0
Are you making use of educational online resources	0.52	0.68	1
Are you able to access Internet Centre as and when you require	0.31	0.53	0
Are you satisfied with the available Reading space in the Library	0.84	0.79	1
Are you satisfied with the cataloguing and arrangement of books in the Library	0.77	0.86	0
How often do you visit the Library	1.68	1.61	0

Score across batch

> Below is the data for the students, who have given the feedback across various batches

Question	2015	2016	2017

Are the Library Staff co-operative and helpful	0.83	0.92	0.87
Are the required number of titles in your Subject available in the Library	0.8	0.78	0.78
Are the Net centre staff co-operative and helpful	0.87	0.78	0.78
Are you able make use of Xerox facility in the Library	0.25	0.51	0.33
Are you able to access Internet Centre as and when you require	0.54	0.6	0.49
Are you satisfied with the available Reading space in the Library	0.87	0.87	0.77
Are you satisfied with the cataloguing and arrangement of books in the Library	0.96	0.97	0.81
How often do you visit the Library	1.58	1.46	1.63
Are there enough number of nodes Available in the Internet Centre	0.8	0.76	0.72
Are you making use of educational online resources	0.63	0.78	0.65

Comparison based on average score

- Average Score - Overall average of particular question
- Total Average - Average of all questions and responses
- Result - Based on comparision of Total Average with Average Score
> Below is the data where, Institute can focus on improvement areas.

Question	Avg score	Total avg	Result
Are the Library Staff co-operative and helpful	0.87	0.79	Ok

Are the Net centre staff co-operative and helpful	0.79	0.79	Needs improvement
Are the required number of titles in your Subject available in the Library	0.78	0.79	Needs improvement
Are there enough number of nodes Available in the Internet Centre	0.74	0.79	Needs improvement
Are you able make use of Xerox facility in the Library	0.34	0.79	Needs improvement
Are you able to access Internet Centre as and when you require	0.51	0.79	Needs improvement
Are you making use of educational online resources	0.67	0.79	Needs improvement
Are you satisfied with the available Reading space in the Library	0.79	0.79	Needs improvement
Are you satisfied with the cataloguing and arrangement of books in the Library	0.85	0.79	Ok
How often do you visit the Library	1.6	0.79	Ok

Comparison of maximum and minimum score

- Average Score - Overall average of particular question
- Total Average - Average of all questions and responses
- Max Score - Maximum score of particular question
- Min Score - Minimum score of particular question
- Result - Based on comparision of Total Average with Average Score

Question	Avg score	Total avg	Max score	Min score	Result
Are the Library Staff co-operative and helpful	0.87	0.79	1	0	Ok
Are the Net centre staff co-operative and helpful	0.79	0.79	1	0	Needs improvement
Are the required number of titles in your Subject available in the Library	0.78	0.79	1	0	Needs improvement
Are there enough number of nodes Available in the Internet Centre	0.74	0.79	1	0	Needs improvement
Are you able make use of Xerox facility in the Library	0.34	0.79	1	0	Needs improvement
Are you able to access Internet Centre as and when you require	0.51	0.79	1	0	Needs improvement
Are you making use of educational online resources	0.67	0.79	1	0	Needs improvement
Are you satisfied with the available Reading space in the Library	0.79	0.79	1	0	Needs improvement
Are you satisfied with the cataloguing and arrangement of books in the Library	0.85	0.79	1	0	Ok
How often do you visit the Library	1.6	0.79	2	0	Ok